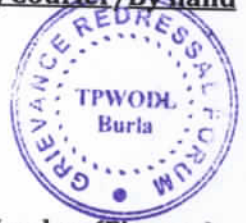


Grievance Redressal Forum
TPWODL, BURLAQuarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 166(4)

Date: 29/04/2025

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/101/2025																																			
2	Complainant/s	Name & Address	Consumer No	Contact No.																																	
		Sunil Kumar Senapati At-Phatatangar Po-Laidaguna, Dist-Sambalpur-768227	4130-0103-4647	7205121356																																	
3	Respondent/s	EE (Elect), JED, Jharsuguda		Division J.E.D, TPWODL, Jharsuguda																																	
4	Date of Application	21.02.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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8	Date(s) of Hearing	07.03.2025																																			
9	Date of Order	29/04/2025																																			
10	Order in favour of	Complainant	Respondent	Others	✓																																
11	Details of Compensation awarded, if any.	NIL																																			

Appeared

For the Complainant- Sunil Kumar Senapati



For the Respondent - E.E(Electrical),JED, Jharsuuda

GRF Case No- BRL/101/2025

Sunil Kumar Senapati
At-Phatatangar Po-Laidaguna,
Dist-Sambalpur
Consumer No-4130-0103-4647

COMPLAINANT

VRS

E.E(Electrical),JED, Jharsuuda, TPWODL.

OPPOSITE PARTY

GIST OF THE CASE

Sunil Kumar Senapati appeared in the hearing on Dt. 07.03.2025 at GRF Office, Burla wherein he has raised objection about wrong bills charged during no power supply period to his LI point & the service connection was in disconnected state due to burnt of the service line. The energy bills so charged has been raised without any electrical meter, that lead to accumulation of arrear amount of Rs.30190.31/-. Hence, the complainant prayed before the Forum to issue necessary orders revise the earlier bills with 'zero' unit till the installation of the meter, as the service connection was in disconnected state. In this context, the complainant submitted a copy of letter addressed to SDO (Elec), Kuchinda, Dt.17.02.2024, requesting for revision of earlier bills.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party could not submit any relevant documents on this case.

OBSERVATION

The case is pursued with all documents available on record and merit of the case. The complainant is an existing consumer of electricity under the operational area of TPWODL bearing consumer No 4130-0103-4647, having CD-2.55KW under LT-Irrigation Pumping & Agriculture category, coming under ESO-Kusumi & initial power supply effected on 01.02.2018. On scrutinizing the records in detail, the Forum observed the following facts which are envisaged here under that,

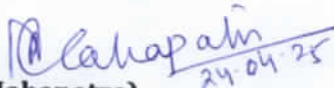
1. The first energy bill was generated in April-2018 for about 03 months, for 792 units in average basis without meter.
2. It was observed from FG data base (licensee soft records) that, from May-2018 to Aug-2021 average bills were generated in average basis with 270 units/month without meter.
3. It was also observed that from May-2021 to Jan-2024 average bills were generated without meter and with various amounts.
4. From Feb-2024 to Jan-2025 actual bills were generated with meter Sl No "TWSC59005936" which was installed on 14.02.2024.

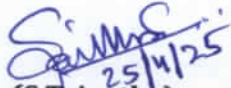
However, the complainant has sought time to arrange for documentary evidence of "No Use" of power for the claimed period & if he submits any such documents within one month's time the same may be taken up for next hearing.


From 07.03.2025 to 18.04.2025, the complainant failed to submit any documentary evidence in support of his complaint as described above.

Hence, his petition is dismissed as there is no scope of revision.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(S. Tripathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Sri Sunil Kumar Senapati, At-Phatatangar, Po-Laidaguna, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Kuchinda, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/101/2025)

